



Sectigo Accounts Management

Software Version 7.0

User Guide
Guide Version 7.0.030414

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1. Introduction To Sectigo Accounts Management

Sectigo Accounts Management (SAM) allows you to manage subscriptions and view payment history for all of your Sectigo Security Solutions products. You can also update billing information and can download or sign up for other Sectigo products. Some products have additional management and information features in SAM. For example, the TrustConnect section allows you to view statistics on monthly usage.

You can login to SAM directly through the SAM home page. Visit <https://accounts.Sectigo.com/> and click Login.

The screenshot shows the Sectigo Accounts Management (SAM) login page. At the top left is the Sectigo logo. Below it is a navigation bar with 'Help | Contacts' on the left and 'Sign Up | Login' on the right. A 'Welcome' message is displayed in a light blue box. Below that is a dark blue banner with the text 'Please enter your login and password'. The login form consists of two input fields: 'Login:' and 'Password:'. Below the password field is a 'Login' button. In the bottom left corner, there are links for 'Create New Account' and 'Forgot Password'. In the bottom right corner, the version number 'CAM v.7.0.22332' is displayed.

SECTIGO

Help | Contacts Sign Up | Login

Welcome

Please enter your login and password

Login:

Password:

Login

[Create New Account](#)
[Forgot Password](#)

CAM v.7.0.22332

You can login to your SAM account with the same username and password you specified during sign up process for Sectigo Security Solutions products.

SECTIGO

Help | Contacts Sign Up | Login

Sign Up

- Sign Up to [Affiliate System Service](#)
- Sign Up to [DNSCOM Service](#)
- Sign Up to [Comodo Online Storage Service](#)
- Sign Up to [Antispam Gateway Service](#)
- Sign Up to [Comodo System Utilities Service](#)
- Sign Up to [Comodo Internet Security Service](#)
- Sign Up to [Endpoint Security Manager Service](#)
- Sign Up to [LoginPro Service](#)
- Sign Up to [TrustConnect Service](#)
- Sign Up to [livePCsupport Service](#)
- Sign Up to [WebInspector Service](#)
- Sign Up to [Comodo Membership Service](#)
- Sign Up to [Comodo Web Application Firewall Service](#)
- Sign Up to [Mobile Device Management Service](#)
- Sign Up to [Comodo UTM Service](#)

CAM v.7.0.22332

2. My Account

On first login, SAM will open at the 'My Account' page. This page acts as a hub from which most interface functionality is accessible. You can return to this page at any time by clicking the 'My Account' button on the top navigation.

User Details

Account Details

Login: testuser720@gmail.com
Email: testuser720@gmail.com
First Name: Jasy
Last Name: Horovitz

Contact Address:

Address: -not-present-
City: -not-present-
State: Alabama
Postal Code: -not-present
Country: United States

Enabled Services:

- ▶ [Comodo Online Storage](#)
- ▶ [WebInspector](#)

[Sign Up to Affiliate System](#)
[Sign Up to Antispam Gateway](#)
[Sign Up to LoginPro](#)
[Sign Up to Comodo System Utilities](#)
[Sign Up to DNSCOM](#)
[Sign Up to TrustConnect](#)
[Sign Up to Comodo Internet Security](#)
[Sign Up to Endpoint Security Manager](#)
[Sign Up to livePCsupport](#)
[Sign Up to Comodo Membership](#)

Account Details

Displays login name, email address and first/last name

Contact Address

Full address information

Enabled Services

Displays currently enabled services for your account and a list of other products which are available

The right side pane contains the shortcuts for:

Change password
Change Contact Information
Change Email Address
Credit Card MAnagement
Subscription History

Request parent user

Virus Diagnosis and Removal Chat Services for:

PC tune-up Chat Services
Comodo Internet Security Installation and configuration Chat Services

Terms and Conditions

Products available to download

[User Details](#)
[Change Password](#)
[Change Email Address](#)
[Credit Cards Management](#)
[Subscription History](#)

[Request parent user](#)

[Virus Diagnosis and Removal Chat Services](#)
[PC Tune-up Chat Services](#)
[Comodo Internet Security Installation and Configuration Chat Services](#)

[Terms and Conditions](#)

[livePCsupport Install File](#)

Last Ten Orders:

Last Ten Orders

Displays full order information about last ten orders

User	Order Number	Description	Date	Payment type	Amount	Order State	
Jasy Horovitz	926803-4	Comodo Online Storage 5 GB Access Fee [2013-12-07/2014-12-07]	Sat, 07 Dec 2013 16:17:56 +0000	NOT DEFINED	\$0.00	Processed	Details
Jasy Horovitz	926803-3	Web Inspector Free Access Fee [2013-03-28/2013-06-26]	Thu, 28 Mar 2013 16:17:38 +0000	NOT DEFINED	\$0.00	Processed	Details
Jasy Horovitz	926803-2	Comodo Online Storage 5 GB Access Fee [2012-12-07/2013-12-07]	Fri, 07 Dec 2012 15:56:26 +0000	Credit Card	\$0.00	Processed	Details
Jasy Horovitz	926803-1	Comodo Online Storage 5 GB Access Fee [2011-12-08/2012-12-07]	Thu, 08 Dec 2011 15:48:28 +0000	Credit Card	\$0.00	Processed	Details

4 Found

Refer to the sections below for more information:

- [Changing Your Password](#)
- [Changing Your Email Address](#)
- [Change Credit Card Details](#)
- [See Purchase History](#)
- [Request Parent User](#)
- [Sign up to Sectigo Services](#)

2.1.Changing Your Password

The 'Change Password' option allows you to change the password used to access your account.

The screenshot displays the Sectigo user interface for changing a password. At the top left is the Sectigo logo. To the right, it says 'Welcome: Jasy Horovitz'. Below this is a dark navigation bar with links for 'Sectigo Online Storage', 'WebInspector', 'My Account', 'Help', and 'Contacts', along with a 'Logout' button. The main content area is titled 'Change Password'. A blue banner reads 'Please enter New Password'. On the left, there is a yellow padlock icon. The form consists of three text input fields labeled 'Old Password', 'New Password', and 'Reenter New Password', with a 'Submit' button below them. On the right side, a vertical menu lists various account management options: 'User Details', 'Change Password' (highlighted with a green circle and an arrow pointing to the 'Old Password' field), 'Change Contact Information', 'Change Email Address', 'Credit Cards Management', and 'Subscription History'. Below this menu is a 'Request parent user' button. The footer of the page indicates 'CAM v.7.0.22388'.

To change your password

1. Click 'Change Password' from the right hand side pane in the 'My Account' interface
2. Enter your existing password on Old Password text box.
3. Enter your new password in the New Password text box and re-enter for confirmation in the Reenter New Password text box.
4. Click 'Submit'.

Your access password is now changed. You need to enter your new password to access your online storage space from next login onwards.

2.2.Changing your Contact Information

In order to change the email address associated with your Sectigo account you will need to change the address or company name created during your sign-up process.

Current Bonus Balance **\$27.78** USD

SECTIGO Welcome: Peter Johnson

Services | My Account | Help | Contacts Logout

Change Contact Information

<p>First Name *</p> <input type="text" value="Peter"/>	<ul style="list-style-type: none">User DetailsChange PasswordChange Contact InformationChange Email AddressCredit Cards ManagementSubscription History <ul style="list-style-type: none">Request parent userManage child users
Last Name *	
Telephone	
Fax	
Gender	
Birthday	
Website	
About Me	
Company Name	
Street Address *	
Address2	
City *	
Country *	
State or Province	
Postal Code *	
<input type="button" value="Submit"/> <input type="button" value="Cancel"/>	

To change contact information

1. Click 'Change Contact information' from the right hand side pane in the 'My Account' interface
2. Enter your new contact information.
3. Click 'Submit'.

Contact Information saved.

The new information will be saved and will be displayed in the 'My Account' interface.

2.3.Changing Your Email Address

The 'Change Contact Information' option in the right hand side pane enables you to change your email address that is associated with your account.

To change your contact email address

1. Click 'Change Email Address' from the right hand side pane in the 'My Account' interface


The Change Email Address form appears, pre-populated with the email entered while signing-up the account.

Current Bonus Balance \$0.28 USD

Welcome: Peter Johnson

Services | My Account | Help | Contacts Logout

Change Email Address

 Old Email Address johnson.peter40@gmail.com

New Email Address

Reenter New Email Address

Submit Cancel

User Details
Change Password
Change Contact Information
Change Email Address
Credit Cards Management
Subscription History

Request parent user
Manage child users

CAM v.7.0.22367

2. Enter the new email address in the New Email Address text box and re-enter the same in the Reenter New Email Address text box for confirmation.

3. Click 'Submit'.

The email address attached to your account is now changed. You will receive email notifications related to your Sectigo products account only in your new email address. But your login email address remains the same, as signed-up with.

2.4. Change Credit Card Details

The 'Credit Cards Management' option in the right hand side pane enables you to change the details of the credit card(s) associated with your account. The details of the credit card you used earlier will be displayed.

User Details
Change Password
Change Contact Information
Change Email Address
Credit Cards Management
Subscription History

Current Bonus Balance **\$0.28** USD

SECTIGO Welcome: Peter Johnson

Services | My Account | Help | Contacts **Logout**

Credit Cards Management


[Add Credit Card](#)

CC Number	Expiration Date	Type	Name	Is Default?	Delete	Actions
xxxx-xxxx-xxxx-4242	2-2014	Visa	Peter	Yes		Details

CAM v.7.0.22332

- Click the 'Orders' link to unroll the Sectigo Subscriptions form. This will display a user name, description of a product, date, activations, order state.

Current Bonus Balance **\$0.28** USD


Welcome: [Peter Johnson](#)

Services | My Account | Help | Contacts
Logout

Credit Cards Management

[Add Credit Card](#)

CC Number	Expiration Date	Type	Name	Is Default?	Delete	Actions
xxxx-xxxx-xxxx-4242	2-2014	Visa	Peter	Yes		Details

Sectigo Subscriptions


User	Product Title	License Key	State	Next Payment	Actions
Peter Johnson	TrustConnect Corporate	3d8f796c-44d2-4e18-b476-488242031771	VALID	\$1.87 at 2014-03-21 by Lite & CO, CC #: 4242	Orders Change Credit Card

[Close](#)

CAM v.7.0.22334

- To view the details of 'Orders' form, simply click the corresponding 'Details' link.

Current Bonus Balance **\$0.28** USD


Welcome: [Peter Johnson](#)

Services | My Account | Help | Contacts
Logout

Credit Cards Management

[Add Credit Card](#)

CC Number	Expiration Date	Type	Name	Is Default?	Delete	Actions
xxxx-xxxx-xxxx-4242	2-2014	Visa	Peter	Yes		Details

Sectigo Subscriptions

User	Product Title	License Key	State	Next Payment	Actions
Peter Johnson	TrustConnect Corporate +100500	3d8f796c-44d2-4e18-b476-488242031771	VALID	\$1.87 at 2014-03-21 by Lite & CO, CC #: 4242	Orders Change Credit Card

Orders

User	Order Number	Description	Date	Payment type	Amount	Order State	Actions
Peter Johnson	577610-3	TrustConnect Corporate +100500 Setup Fee [2014-02-21/2014-02-23] TrustConnect Corporate +100500 2 users Unlimited Monthly Access Fee [2014-02-21/2014-03-21]	Fri, 21 Feb 2014 15:28:46 +0000	Credit Card	\$1.87	Processed	Details

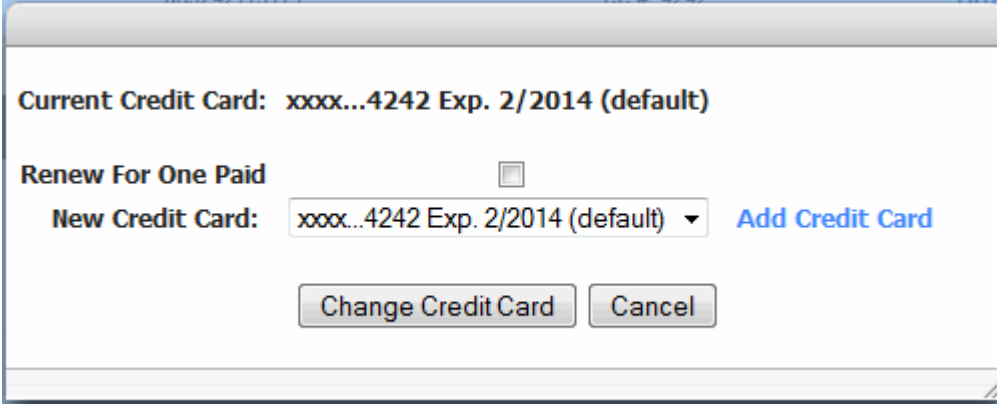
1 Found

[Close](#)

[Close](#)

CAM v.7.0.22334

To change credit card details, click the 'Change Credit Card' link to open a configuration window under the Action column. This will pre-populate your credit card details when you are renewing your subscription, purchasing additional online storage space or subscribing for other Sectigo Products or Services.



The screenshot shows a configuration window with the following elements:

- Current Credit Card:** xxxx...4242 Exp. 2/2014 (default)
- Renew For One Paid:**
- New Credit Card:** xxxx...4242 Exp. 2/2014 (default) ▼
- Add Credit Card:** A blue text link.
- Change Credit Card:** A button.
- Cancel:** A button.

- Click 'Add Credit Card' and fill-in the 'Credit Card Details' subscription form with the details of the new card
- The 'Credit Card Details' configuration window will open.

Credit Card Details

Credit Card Type

Credit Card Number*


Security Code* [What is it?](#)

Name exactly as it appears on your credit card*

Expiration date* -

Use this credit card by default

Verification code*



change

Type the text

[Privacy & Terms](#)

RECAPTCHA™ stop spam. read books.

Terms and Conditions

END USER LICENSE AND SUBSCRIBER AGREEMENT
Comodo Internet Security


IMPORTANT - PLEASE READ THESE TERMS CAREFULLY BEFORE DOWNLOADING, INSTALLING,
OR USING COMODO'S SECURITY SOFTWARE OR USING COMODO'S SECURITY SUITE

- Click 'Add Credit Card' for your settings to take effect.
- Click 'Close' to close the form.

2.5. See Subscription History

To view a report of your previous purchases, click the '[Subscription History](#)' link on the user 'My Account' page. This will display enabled products for your account, licenses purchased, status, date of next payment, and provide the ability to change your credit card details.

- User Details
- Change Password
- Change Contact Information
- Change Email Address
- Credit Cards Management
- Subscription History**



Current Bonus Balance **\$0.28** USD

Welcome: [Peter Johnson](#)

Services | My Account | Help | Contacts
Logout

Sectigo Subscriptions

User	Product Title	License Key	State	Next Payment	Actions	
Peter Johnson	SI_lim_FREE_AUTO	0c846269-14e6-4a51-a51d-8f83b1a810f0	VALID	-	Orders	
Peter Johnson	TrustConnect Corporate +100500	3dd0798c-ebd2-4e08-8cfa-a89242f13171	VALID	\$1.87 at 2014-03-21 by Little & CO, CC #: 4242	Orders	Change Credit Card
Test User	CIS Free with subs	478fa684-1533-49e6-bf89-21b4a0f15607	VALID	-	Orders	
Peter Johnson	CIS Free with subs	4832d4e4-0c08-4860-b848-316aa635143b	VALID	-	Orders	
Peter Johnson	Gold Member	80d65c73-552f-4923-8a3f-fe0cc1c18681	VALID	-	Orders	
Test User	FREE daily malware scan	818b2120-86e2-40a8-b2de-96a1bc7c79c7	VALID	-	Orders	
Peter Johnson	LP_FREE_AUTO	870a1a7e-13b8-4c90-bc30-a279a031f822	VALID	-	Orders	
Test User	CSU_FREE_AUTO	9804ad8d-849f-4106-a4ef-103762916289	VALID	-	Orders	
Test User	Comodo Antispam Gateway – 1 Domain	b39a8fde-1d5d-4814-9d11-2ad07304964a	EXPIRED	-	Orders	
Test User	Gold Member	d93fd447-d480-4df2-87c3-28a92204e99f	EXPIRED	-	Orders	
Peter Johnson	CSU_FREE_AUTO	e4eaecc47-0bb1-4fb4-a50a-c5589eac13e2	VALID	-	Orders	

CAM v.7.0.22334

- Click the 'Orders' link to unroll the Sectigo Subscriptions form.
- To view the details of 'Orders' form, simply click the corresponding 'Details' link.
- [Click here for more detailed information](#)

2.6. Request Parent User

The 'Request Parent User' option in the right hand side pane enables you to dedicate the 'main' user to be able to view all subusers and all purchases under one account.

The screenshot shows the Sectigo Accounts Management dashboard. At the top right, it displays 'Current Reseller Balance \$40,632.84 USD'. Below the logo, there is a navigation bar with 'Services | My Account | Help | Contacts' and a 'Logout' button. The main content area is titled 'Request parent user'. It contains a form with the text 'Please enter parent user's login' and a text input field. Below the input field are 'Submit' and 'Cancel' buttons. A green arrow points from a 'Request parent user' button in a sidebar menu to the 'Submit' button. The sidebar menu also includes links for 'User Details', 'Change Password', 'Change Email Address', 'Credit Cards Management', and 'Subscription History'. At the bottom right of the page, it says 'CAM v.7.0.22335'.

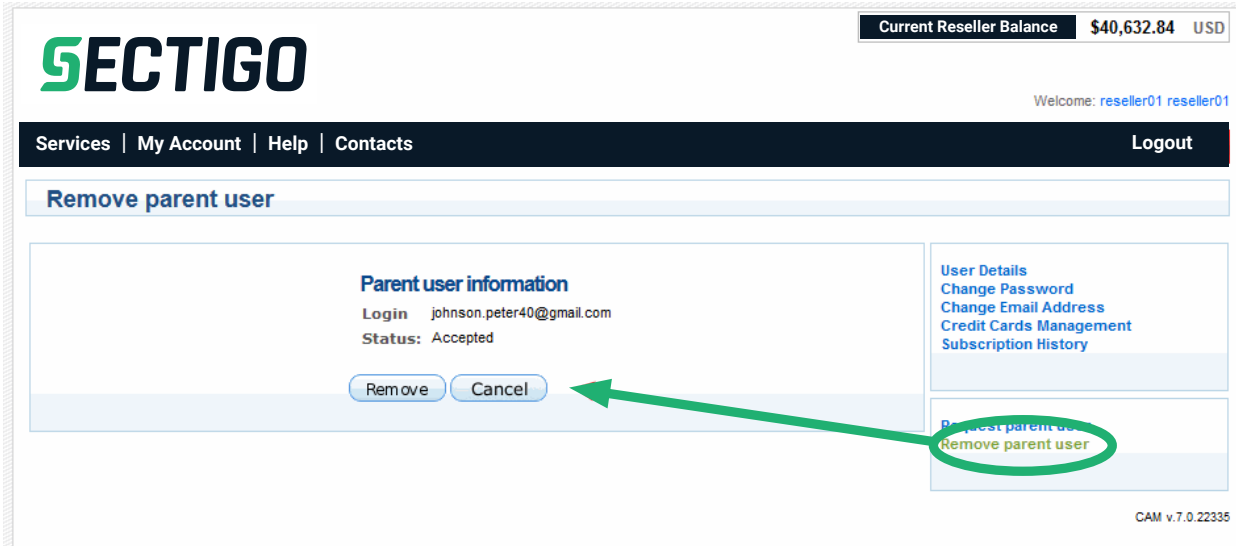
- Click 'Submit'. The confirmation strip message will be displayed.

Request sent

- A parent user will receive the Sectigo Parent User Request to his email account.

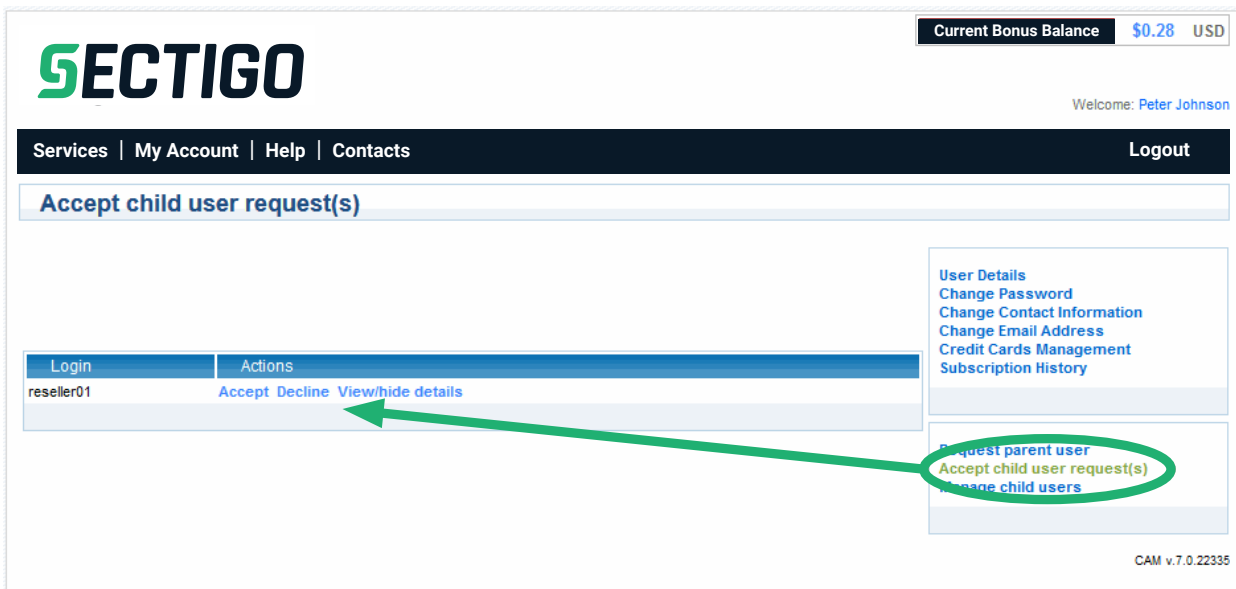
The screenshot shows an email titled 'Comodo Account Change Request' in the inbox. The sender is 'do-not-reply@comodo.com' and it was received at '3:39 PM (2 minutes ago)'. The email content includes a red heading 'Account Management: Parent-Child Modification'. The body text states: 'The account with login maruthiestillo@gmail.com has requested to be added to the parent account with login Testuser720@gmail.com. To approve this request, login to the parent account and click on Accept.' Below this, it provides contact information for Comodo Security Solutions: 'www.comodo.com', '1255 Broad Street STE 100', 'Clifton, NJ 07013', and 'United States'. At the bottom, there are three lines of text: 'We suggest that you review our [Privacy Policy](#) and keep a copy of this e-mail for your records.', 'Ensure Comodo e-mails reach your inbox by adding do-not-reply@comodo.com to your "safe" e-mail list. Your e-mail or internet provider can guide you on how it setup your "safe" list.', and 'This e-mail has been sent from an auto-notification system that cannot accept incoming e-mail.'

A user can remove this association by clicking the 'Remove parent user' under the 'Request parent user' link.



The parent user can accept the request and manage child users in the 'My Account' interface.

- Click 'Accept child user request(s)'. All user that have sent you the request are listed in your interface.



- From here you can 'Accept' or 'Decline' a request and View/Hide details.
- The last ten orders of sub-users will be displayed at the bottom of the parent SAM account.

Last Ten Orders:

Orders							
User	Order Number	Description	Date	Payment type	Amount	Order State	
You have no more pending requests							
Test User	522294-15	CIS Free with subs Access Fee [2014-02-21/2014-03-23]	Fri, 21 Feb 2014 17:02:21 +0000	NOT DEFINED	\$0.00	Processed	Details
Peter Johnson	577610-6	CIS Free with subs Access Fee [2014-02-21/2014-03-23]	Fri, 21 Feb 2014 15:36:43 +0000	NOT DEFINED	\$0.00	Processed	Details
Peter Johnson	577610-5	CSU_FREE_AUTO Access Fee [2014-02-21/2014-03-21]	Fri, 21 Feb 2014 15:35:39 +0000	NOT DEFINED	\$0.00	Processed	Details
Peter Johnson	577610-4	SI_lim_FREE_AUTO Access Fee [2014-02-21/2014-03-03]	Fri, 21 Feb 2014 15:34:54 +0000	NOT DEFINED	\$0.00	Processed	Details
Peter Johnson	577610-3	TrustConnect Corporate +100500 Setup Fee [2014-02-21/2014-02-23] TrustConnect Corporate +100500 2 users Unlimited Monthly Access Fee [2014-02-21/2014-03-21]	Fri, 21 Feb 2014 15:28:46 +0000	Credit Card	\$1.87	Processed	Details
Peter Johnson	577610-2	LP_FREE_AUTO Access Fee [2014-02-21/2015-02-21]	Fri, 21 Feb 2014 15:25:12 +0000	NOT DEFINED	\$0.00	Processed	Details
Peter Johnson	577610-1	Gold Member Access Fee [2014-02-21/2014-06-01]	Fri, 21 Feb 2014 15:25:10 +0000	NOT DEFINED	\$0.00	Processed	Details
Test User	522294-14	CSU_FREE_AUTO Access Fee [2014-02-21/2014-03-21]	Fri, 21 Feb 2014 14:43:49 +0000	NOT DEFINED	\$0.00	Processed	Details
Test User	522294-13	Comodo Antispam Gateway – 1 Domain Monthly Access Fee [2014-02-18/2014-03-18]	Fri, 21 Feb 2014 08:58:58 +0000	Credit Card	\$10.00	Declined	Details
Test User	522294-12	Comodo Antispam Gateway – 1 Domain Monthly Access Fee [2014-02-18/2014-03-18]	Tue, 18 Feb 2014 08:57:36 +0000	Credit Card	\$10.00	Declined	Details

1474 Found 1 2 3 .. 148 | Next

CAM v.7.0.22335

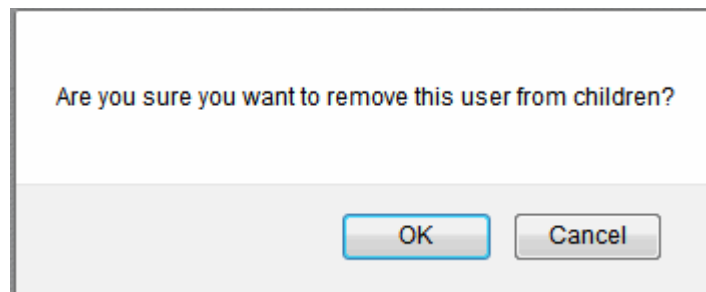
To manage the child users requests

- Login to the SAM interface as a parent user
- Click 'Manage child users' link
- You will see the list of sub-users

The screenshot shows the Sectigo Accounts Management interface. At the top left, there is a menu with three options: 'Request parent user', 'Request child user request(s)', and 'Manage child users'. The 'Manage child users' option is circled in green, and a green arrow points from it to the 'Login as' link in the table below. The main header includes the Sectigo logo, a 'Current Bonus Balance' of \$0.28 USD, and a 'Welcome: Peter Johnson' message. Below the header is a navigation bar with 'Services | My Account | Help | Contacts' and a 'Logout' button. The main content area features a table with columns for 'User Name', 'Login', 'E-mail', and 'Action'. The table contains two rows: one for 'reseller01' and one for 'Test User'. Each row has 'Login as' and 'Remove' links in the 'Action' column. Below the table, it says '2 Found' and 'CAM v.7.0.22335'.

User Name	Login	E-mail	Action
reseller01 reseller01	reseller01	reseller01@oddish.comodo.com	Login as Remove
Test User	testuser720@gmail.com	testuser720@gmail.com	Login as Remove

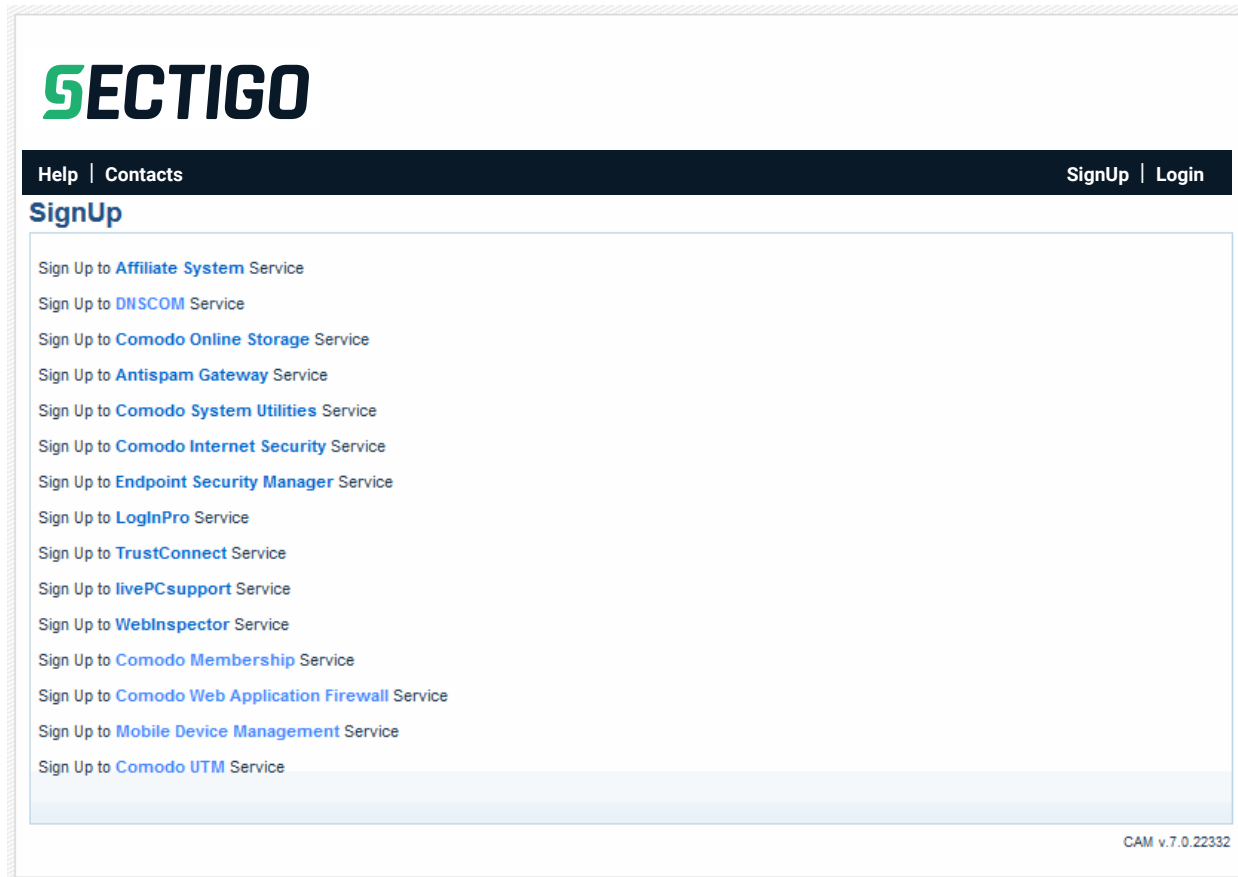
- Click 'Login as' from the Action to open the email address a current user
- Click 'Remove' link to delete a current user
- You will be asked whether you wish or not the user to be deleted.



- Click 'OK'.

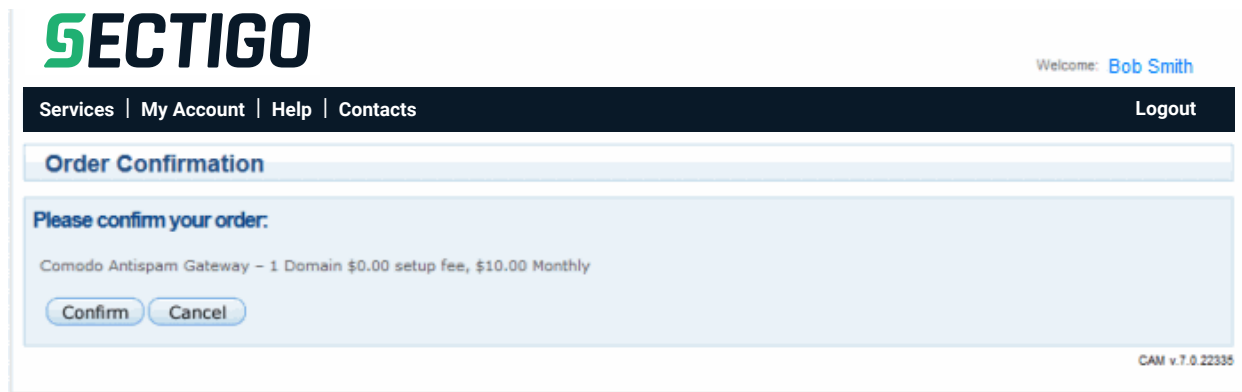
2.7. Sign up to Sectigo Services

Under 'Enabled Services' on your SAM home-page, click the sign link of the product/service you wish to add



The screenshot shows the Sectigo website's 'Sign Up' page. At the top left is the Sectigo logo. A dark navigation bar contains 'Help | Contacts' on the left and 'SignUp | Login' on the right. Below the navigation bar, the heading 'SignUp' is displayed. A list of services is provided, each with a 'Sign Up to' link followed by the service name and 'Service'. The services listed are: Affiliate System, DNSCOM, Comodo Online Storage, Antispam Gateway, Comodo System Utilities, Comodo Internet Security, Endpoint Security Manager, LogInPro, TrustConnect, livePCsupport, WebInspector, Comodo Membership, Comodo Web Application Firewall, Mobile Device Management, and Comodo UTM. In the bottom right corner of the content area, the version number 'CAM v.7.0.22332' is visible.

You will be taken to the enrollment form for that product. After completing all details and agreeing to the terms and services, click the 'Sign Up' button. This will take you to the order confirmation screen:



- Click 'Cancel' if you want to cancel the order.
- Click 'Confirm'. You will receive a notification to your email address with your order and account details.

To download the service for installation to your system

- Click 'My Account' tab and select the product to be downloaded and installed.
- Follow the steps to install the software.

3. Managing Sectigo Membership

The Sectigo Membership program allows you to quickly earn 'Sectigo Money' which can be used to purchase Sectigo products at discounted rates promoting Sectigo products to your friends and contacts.

To sign up to Sectigo Membership

- Click the Sign up to Sectigo Membership from the list available Sectigo products at <https://accounts.Sectigo.com/account/signup> or at <https://accounts.Sectigo.com/account/details>
- You will be taken to the Sectigo MemberShip order forms to complete your purchase. First select the subscription type you require

To sign up to Sectigo Membership

- Click the Sign up to Sectigo Membership from the list available Sectigo products at <https://accounts.Sectigo.com/account/signup> or at <https://accounts.Sectigo.com/account/details>
- You will be taken to the Sectigo MemberShip order forms to complete your purchase. First select the subscription type you require

SECTIGO

Sectigo Membership

Sectigo Sign-Up Page

- Bronze 1 day test - 50.0% for customer and 10.0% for referrals - No Card Required!
- Greka-Test-Bronze - 5.0% for customer and 10.0% for referrals at price of \$10.00 for 1 month
- Silver Member - 20.0% for customer and 25.0% for referrals - No Card Required!
- Gold Member - 15.0% for customer and 10.0% for referrals - No Card Required!
- Crystal Member - 25.0% for customer and 10.0% for referrals at price of \$30.00 for 12 months
- Crystal Member - 25.0% for customer and 10.0% for referrals at price of \$100.00 for 48 months
- MEM_FREE_AUTO - 11.0% for customer and 13.0% for referrals - No Card Required!
- MEM_FIXED_AUTO - 43.99% for customer and 1.34% for referrals at price \$15.99 for 364 days
- MEM_recurrent_AUTO - 23.3% for customer and 14.89% for referrals at price of \$11.30 for 1 month
- MEM_recurrent_AUTO - 23.3% for customer and 14.89% for referrals at price of \$15.93 for 12 months
- MEM_recurrent_AUTO - 23.3% for customer and 14.89% for referrals at price of \$28.99 for 24 months
- KK test - 10.0% for customer and 15.0% for referrals at price of \$30.00 for 1 month

- Enter your contact details in the 'Customer Information' area. Fields marked with * are mandatory. If your Billing address is same as your contact information, leave the checkbox. Otherwise, uncheck the option and enter your billing address.

Customer Information (an * indicates required fields)

When paying by credit card, the billing information should be exactly as it appears on your credit card statement. For credit card verification, please ensure that your first and last name are entered as they appear on your card.

User Details

Are you an existing Comodo customer? Yes No

Email*

Password*
(8 characters min.)

Password Confirmation*

First Name*

Last Name*

Telephone Number

Contact Information

Company Name

Street Address*

Address2

City*

Country* ▼

State or Province ▼

Postal Code*





Billing Information

The same as Contact Information

- Choose your payment method complete the payment details form:

Payment Options

PayPal

Little Payment Gateway    

Purchase Order

When paying by credit card, the billing information should be exactly as it appears on your credit card statement. For credit card verification, please ensure that your first and last name are entered as they appear on your card.

Credit Card Details


Credit Card Number *

Security Code * [What is it?](#)

Name exactly as it appears on your credit card *

Expiration date * February - 2014

Verification code *



same lectery

Type the text

[Privacy & Terms](#)

reCAPTCHA™ stop spam. read books.

Managing Sectigo Membership

To do this, click the 'Sectigo Membership' tab or click 'Services' button then select 'Sectigo Membership' from the menu.

The screenshot shows the Sectigo user interface. At the top right, the 'Current Bonus Balance' is \$28.38 USD. The user is identified as Peter Johnson. A navigation bar includes 'Services', 'My Account', 'Help', 'Contacts', and 'Logout'. Below this, there are two main sections:

Top 10 referral bonuses

Product	User Name	User E-mail	Order Created At	Amount	Bonus
Sectigo Endpoint Security Manager v 3.0 with CES	johnson.peter40	johnson.peter40_11@gmail.com	Wed, 26 Feb 2014 12:43:54 +0000	\$360.00	\$36.00

1 Found

Subscriptions [Search](#) [View referral links](#) [Create New](#)

Product name	License key	Customer %	Referral %	Expired At	Status
Gold Member	4F52D96A-003B-488B-84E5-378A632E4E3A	15.0	10.0	2014-06-01	VALID View

1 Found

CAM v.7.0.22387


The Sectigo Membership area allows you to view all current and previous Sectigo Membership subscriptions. Each subscription is shown in a separate row and contains the product name, license key, the customer %, referral %, expiry dates, validity status. You can also view extended license details, renew any license and buy new licenses from this area.

- Customer % - allows a customer to receive rewards in "Sectigo Money" (% of current product) after each your purchase
- Referral % - allows a customer to receive rewards in "Sectigo Money" (% of current product price) after a person will be subscribed for the product

The 'Top 10 referral bonuses' is shown in a separate row and contains the product name, user name, email, subscription date, the price of the product and the amount of bonus you will be received.

- To search subscriptions by Subscription ID or License Key, Click the 'Search'
- To renew a membership license, click the 'Create New'
 - You will be taken to the Sectigo MemberShip order form. Complete your purchase as explained above.
 - To open the 'Referral urls list', click the 'View referral links'

Current Bonus Balance **\$27.78** USD



Welcome: [Peter Johnson](#)

[Services](#) | [My Account](#) | [Help](#) | [Contacts](#) [Logout](#)

Referral urls list

▲ **Most popular**

Product title	Period	Referral link	Send an Email
Sectigo Antivirus Advanced 2013	any period	Copy Uri to Clipboard	Click to send
Comodo Endpoint Security Manager V2.0 Business Edition-15 seat	any period	Copy Uri to Clipboard	Click to send
Web Inspector STARTER	any period	Copy Uri to Clipboard	Click to send
Comodo Endpoint Security Manager v3.0 with CES	any period	Copy Uri to Clipboard	Click to send

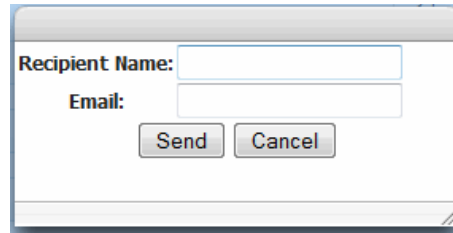
▼ **livePCsupport**

▼ **WebInspector**

▼ **Endpoint Security Manager**

▼ **LoginPro**

- Click 'Copy URL to Clipboard' under the 'Referral link' next to the product you recommend
 - Paste it and send through the email or through a messaging client yourself
 - Clicking the link, the receiver will be immediately taken to the Sectigo order form
- Click 'Click to send' in the 'Send an Email' area next to the product you, to generate an email with a link for your recipient to download



A screenshot of a web form for sending an email. It features two input fields: 'Recipient Name:' and 'Email:'. Below the fields are two buttons: 'Send' and 'Cancel'.

- Type the recipient name and email address.
- The recipient will receive a notification mail containing the link.

Dear Peter,

Your friend Peter Johnson has recommended that you download Comodo Antivirus Advanced 2013 from Comodo. With Comodo Internet Security, you receive award winning protection for your computer so that you never have to worry about viruses and other malware.

Don't just take Peter Johnson and our word for it.

Comodo Internet Security achieved a perfect score for Protection in the prestigious AV-TEST labs April 2013 test. It is also currently ranked #1 out of 36 security suites in the ongoing Matousec.com Proactive Internet Security Challenge 64.

You get a full suite of antivirus, spyware, firewall and cutting edge technologies.

However, you will also receive 24/7 support for all your computer issues and a warranty that guarantees your computer will never be harmed by a virus or malware.

Comodo is the ONLY antivirus backed by a warranty that ensures you will never have to worry about being harmed by a computer virus or malware again.

If you download now, you will be enrolled in the Comodo Friends program and receive rewards toward the purchase of other fine Comodo products.

To make computer security one less problem in your life, just click on the link below

https://accounts.comodo.od.ua/cfp/management/signup?referral=zfUTM1EE8feSWS0RVaanTdlfnp1DZevQ&identifier=cis.advanced.2013&pricing=6069_any&pricing_term=6069_any

Best wishes and a safer internet,

Your Friends at Comodo

<http://www.comodo.com>

Current Bonus Balance statistic

The 'Current Bonus Balance' displays the 'Membership bonus details' of all purchased by you and a recipient with bonus amount used and earned.

- Click the bonus amount next to the 'Current Bonus Balance'

SECTIGO

Current Bonus Balance **\$28.38 USD**

Welcome: [Peter Johnson](#)

Services | My Account | Help | Contacts Logout

Membership bonus details

Product title	Order number	Received by referral purchase	Referral login	Bonus amount	Note	Updated at
CSU_recurrent_AUTO	577610-7	No	-	-10.0	-	26 Feb 2014 12:48:36
CSU_recurrent_AUTO	577610-7	No	-	2.1	-	26 Feb 2014 12:48:36
Comodo Endpoint Security Manager v3.0 with CES	578432-2	Yes	johnson.peter40_11@gmail.com	36.0	-	26 Feb 2014 12:43:54
TrustConnect Corporate	577610-3	No	-	0.28	-	21 Feb 2014 15:28:45


4 Found

CAM v.7.0.22387

Each time you subscribe for a new product, you will be proposed to enter the 'Amount of bonuses to use'

Payment Options

PayPal

Little Payment Gateway 

Purchase Order

When paying by credit card, the billing information should be exactly as it appears on your credit card statement. For credit card verification, please ensure that your first and last name are entered as they appear on your card.

Amount of bonuses to use: you have \$27.78 for now

Credit Card Details

Credit Card Number * [Select my Credit Card](#)

Security Code * [What is it?](#)

- Type the amount of bonus you want
- Accept the Terms and Conditions
- The 'Order Confirmation' form will display the product name and the amount of bonuses you will be used
- Click 'Confirm'.

Your Order form will look like as shown below:

Current Bonus Balance \$28.38 USD

SECTIGO

Welcome: [Peter Johnson](#)

Services | [My Account](#) | [Help](#) | [Contacts](#)Logout

Order #577610-7

Comodo Security Solutions, Inc.
1255 Broad Street
Clifton, NJ 07013
United States
support.comodo.com

Peter Johnson
Basarnaya
Odessa 65000
Ukraine

Thank you for your purchase. Your order is complete and the confirmation will be sent to your email shortly.

Subscription Details			
Product Name		License Key	
CSU_recurrent_AUTO Annual			
INVOICE NUMBER	577610-7	SUBSCRIPTION ID	eaf16600f5

Order Details	
ORDER NUMBER	577610-7
ORDER DATE	2015-02-26
ORDER TOTAL	\$13.99*
SUBSCRIPTION EXPIRES ON	February 26, 2015

***(Used bonus \$10.00)**

How to get started: We will send you an email explaining how to download and install your Comodo Software. You will be asked to enter your License Key during the installation process.

You can access your Comodo Account via <https://accounts.comodo.com/account/login>. This login provides you with the ability to modify you password, add subscriptions for other products, change billing and contact information, and review the ongoing status of your service.

[[Print](#)]

[[Start using CSU_recurrent_AUTO](#)]

CAM v.7.0.22367

4. Managing Sectigo Internet Security

To manage your Sectigo Internet Security (CIS) subscription, click the 'Sectigo Internet Security' tab or click 'Services' button then select 'Sectigo Internet Security' from the menu.

The screenshot shows the Sectigo account management interface. At the top right, it displays 'Current Bonus Balance \$27.78 USD'. Below the Sectigo logo, it says 'Welcome: Peter Johnson'. A navigation bar contains 'Services | My Account | Help | Contacts' and a 'Logout' button. The main section is titled 'Subscriptions' and includes a search bar and a 'Create New' button. A table lists the following subscriptions:

Product name	License key	Expired At	Status	
CIS Free with subs	XXXXXXXX-XXXX-XXXX-XXXXXXXXXX	2014-03-23	VALID	Renew View
Comodo Internet Security Plus	XXXXXXXX-XXXX-XXXX-XXXXXXXXXX	2014-03-26	VALID	View

2 Found

CAM v.7.0.22367

The CIS management page allows you to view all current and previous CIS subscriptions. Each subscription is shown in a separate row and contains the license key, license status, validity status and expiry dates. You can also view extended license details, renew any license and buy new licenses from this area.

- [View extended license details](#)
- [Search your CIS subscriptions](#)
- [Renew or buy new licenses](#)

View extended license details

To view full details about a particular license, click the 'View' link at the end of the subscription row:

The screenshot shows the Sectigo account management interface. At the top right, it displays 'Current Bonus Balance \$0.28 USD' and 'Welcome: Peter Johnson'. A navigation bar includes 'Services | My Account | Help | Contacts' and a 'Logout' button. The main section is titled 'Subscriptions' and includes a search bar and a 'Create New' button. Below this is a table with columns for 'Product name', 'License key', 'Expired At', and 'Status'. A single row is visible for 'CIS Free with subs' with a 'View' link. A 'Show Subscriptions' modal box is open, displaying details for the selected subscription: Product name (CIS Free with subs), License key, Subscription ID, Expired At (2014-03-23), and Status (VALID). A 'Close' button is at the bottom of the modal. The footer shows '1 Found' and 'CAM v.7.0.22367'.

Product name	License key	Expired At	Status	
CIS Free with subs	[REDACTED]	2014-03-23	VALID	Renew View

Show Subscriptions [X]

Product name: **CIS Free with subs**

License key: [REDACTED]

Subscription ID: [REDACTED]

Expired At: **2014-03-23**

Status: **VALID**

[Close](#)

1 Found

CAM v.7.0.22367

The details box contains the following items:

- Product Name - Displays the name of your CIS product (Premium, Pro or Complete)
- License Key - Displays your CIS license key string. Useful when you wish to move your CIS installation to another computer
- Subscription ID – You will need this when dealing with Sectigo customer services
- Expired At - Displays the last valid product date
- Status – Displays whether or not your license is valid

Search CIS Subscriptions

The ability to search subscriptions is useful if you have many CIS licenses. You can search by Subscription ID, License Key or by expiry dates:

The screenshot shows the Sectigo account management interface. At the top right, it displays 'Current Bonus Balance \$0.28 USD'. The main header includes the Sectigo logo and a welcome message for Peter Johnson. A navigation bar contains links for Services, My Account, Help, and Contacts, along with a Logout button. The 'Subscriptions' section features a search form with fields for Subscription ID, License key, and Expiry dates (From Date and To Date). Below the form are 'Search' and 'Reset' buttons. A table lists the subscriptions, with one entry for 'CIS Free with subs' having a 'Renew' link. The interface also shows '1 Found' and 'CAM v.7.0.22367'.

Product name	License key	Expired At	Status	
CIS Free with subs	48329664-6036-4080-a045-378a6f321470	2014-03-23	VALID	Renew View

Renew or buy new licenses

To renew a free particular license, click the Renew link at the end of the specific license row:

This screenshot is similar to the previous one, but the 'Renew' link in the table is circled in green to highlight it. The rest of the interface, including the search form and navigation, remains the same.

Product name	License key	Expired At	Status	
CIS Free with subs	48329664-6036-4080-a045-378a6f321470	2014-03-23	VALID	Renew View

To buy an entirely new license, click the 'Create New' link above the list of licenses:

Services My Account Help Contacts				Logout
Subscriptions			Search	Create New
Product name	License key	Expired At	Status	
CIS Free with subs	4E52D9666-0000-4000-4040-3104a4331433	2014-03-23	VALID	Renew View

1 Found

To buy an entirely new license, click the 'Create New' link above the list of licenses:

In both cases you will be taken to the CIS order forms to complete your purchase. First select the subscription type you require:

SECTIGO Sectigo Internet Security

Comodo Sign-Up Page

- Comodo Internet Security Complete 2013 at price of \$3.95 for 1 month
- Comodo Internet Security Complete 2013 at price of \$39.99 for 12 months
- Comodo Internet Security Complete 2013 at price of \$67.98 for 24 months
- Comodo Internet Security Complete 2013 at price of \$95.98 for 36 months
- Comodo Internet Security Pro 2013 at price of \$3.49 for 1 month
- Comodo Internet Security Pro 2013 at price of \$19.99 for 12 months
- Comodo Internet Security Pro 2013 at price of \$33.98 for 24 months
- Comodo Internet Security Pro 2013 at price of \$47.98 for 36 months
- Comodo Antivirus Advanced 2013 at price of \$3.49 for 1 month
- Comodo Antivirus Advanced 2013 at price of \$14.99 for 12 months
- Comodo Antivirus Advanced 2013 at price of \$25.98 for 24 months
- Comodo Antivirus Advanced 2013 at price of \$35.98 for 36 months

License Key for RENEW

4E52D9666-0000-4000-4040-3104a4331433 to the CIS Free with subs

Enter your contact details in the 'Contact Information' area. Fields marked with * are mandatory. If your Billing address is same as your contact information, leave the checkbox. Otherwise, uncheck the option and enter your billing address.

Customer Information (an * indicates required fields)

When paying by credit card, the billing information should be exactly as it appears on your credit card statement. For credit card verification, please ensure that your first and last name are entered as they appear on your card.

Contact Information

Company Name	<input type="text" value="-not-present-"/>
Street Address*	<input type="text" value="-not-present-"/>
Address2	<input type="text" value="-not-present-"/>
City*	<input type="text" value="-not-present-"/>
Country*	<input type="text" value="India"/>
State or Province	<input type="text"/>
Postal Code*	<input type="text" value="-not-present"/>





Billing Information

The same as Contact Information

Next, select your payment method complete the payment details form:

Payment Options

PayPal

Little Payment Gateway    

Purchase Order

When paying by credit card, the billing information should be exactly as it appears on your credit card statement. For credit card verification, please ensure that your first and last name are entered as they appear on your card.

Amount of bonuses to use: you have \$0.28 for now

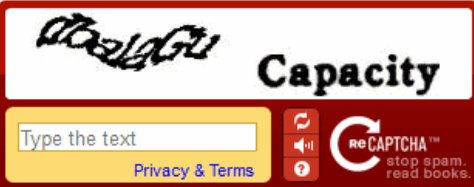
Credit Card Details


Credit Card Number * [Select my Credit Card](#)

Security Code * [What is it?](#)

Name exactly as it appears on your credit card *

Expiration date * February - 2014

Verification code * 

Type the text  stop spam. read books.

[Privacy & Terms](#)

Finally, agree to the terms and conditions before clicking 'Sign Up' to complete the purchase.

Terms and Conditions

END USER LICENSE AND SUBSCRIBER AGREEMENT
Comodo Internet Security

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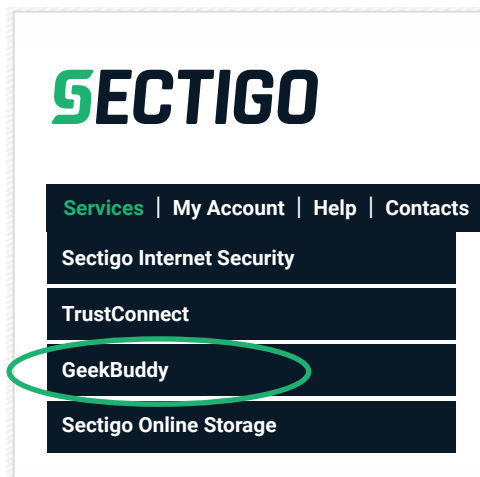
I accept the Terms and Conditions

SIGN UP

Your order will be processed and a confirmation mail will be sent to your contact email address. The 'Subscriptions' table will be updated with the details of your new license.

5. Managing GeekBuddy

Sectigo GeekBuddy is a personalized computer support service provided by friendly computer experts at Sectigo.



Select the 'GeekBuddy' service. You will be taken to the <https://accounts.livepcsupport.com/geekbuddy/management> home page.

livePCsupport

Home Member Chat | Sign Up

Welcome: [Peter Johnson](#) | [Logout](#)

Your Account Profile

Logged in successfully

Your Subscriptions

[Download Desktop Application](#)

DESCRIPTION	STATUS	LICENSE KEY	SUBSCRIPTION ID	EXPIRES ON	SUPPORT
CIS Free with subs	Active	39ce901b- a436-49df- 8d23-8b40ceff02ad	ec442307e9	2014-03-23	0 Requests

From the Live PCSupprt home page you can:

- Home page - Opens <http://www.livepcsupport.com/>
- Start Member Chat - Opens a chat session with a Sectigo technician.
- Sign Up - Will open the <https://accounts.livepcsupport.com/livepcsupport/management/signup>. From here you can view you account details and upgrade you package.
- 'Your Account' tab provides an overview of user account subscription as a full product name, status, license key, the expiration date and amount of support requests.
- 'Profile' tab - Allows you to view a customer account profile information and to change a contact information.
- 'Download Desktop Application' button opens the 'Downloading and Installing LivePCsupport' page. From here you will allowed to proceed with one of the option:
 - to chat with Sectigo experts to install the application using the expert help or
 - Click the 'CLICK TO DOWNLOAD' button to proceed with installation process by yourself.

See the section <http://help.Sectigo.com//topic-86-1-416-4619-Downloading-and-Installing-GeekBuddy.html> for complete

6. Managing SCloud

Sectigo Online Storage service in SAM displays account details like your validity period and the usage status of your online space.

The screenshot shows the Sectigo SAM interface. At the top right, it displays 'Current Bonus Balance \$0.28 USD'. Below the Sectigo logo, it says 'Welcome: Peter Johnson'. A navigation bar includes 'Services | My Account | Help | Contacts' and a 'Logout' button. A sidebar on the left lists services: Sectigo Internet Security, TrustConnect, GeekBuddy, Antispam Gateway, Sectigo Online Storage (highlighted in green), Sectigo System Utilities, LoginPro, WebInspector, and Sectigo Membership. The main content area shows details for Sectigo Online Storage, including a validity period of 15:36:41 and a usage status of 10GB / 0 Bytes. A right-hand panel offers options: 'Upgrade account', 'Download Online Storage client', and 'Download Comodo Backup application'. The version 'CAM v.7.0.22337' is visible in the bottom right corner.

The SCloud section of SAM allows you to to:

- **Update account details**
- **View license and Disk Quota details**
- **Upgrade storage amounts**
- **Download SCloud or Sectigo Backup**

Viewing license and Disk Quota details

SECTIGO Current Bonus Balance **\$0.28** USD

Welcome: [Peter Johnson](#)

[Services](#) | [My Account](#) | [Help](#) | [Contacts](#) [Logout](#)

Sectigo Online Storage

Subscription Identifier	5632ef75194aa
Date From	2014-02-21 15:36:41
Date To	2014-03-23 15:36:41

Disk Quota

Limit:	10GB
Usage:	0 Bytes

[Upgrade account](#)
[Download Online Storage client](#)
[Download Comodo Backup application](#)

CAM v.7.0.22337

- Subscription Identifier - Identifies the user of a network.
- Date From /Date To - Displays number of days that your license subscription covers.
- Disk Quota - Applies limit the amount of disk space that user can use on a particular volume. By default, Disk Quota is 10 GB.

You can upgrade your account for purchasing additional online storage space on Sectigo Online Storage from the 'Sectigo Online Storage' area.

- Click 'Sectigo Online Storage' from the Left Hand Side Navigation pane under the 'Service' tab.
- Click the 'Upgrade account' link in the right hand side pane.

You will be taken to the Sectigo Online Storage Sign-up page.

- Choose the subscription package as per your requirement from the drop-down.
- Enter your contact details in the 'Contact Information' area.
- If your Billing address is same as the contact information, leave the checkbox. Else, uncheck the option and enter your billing address

[Upgrade account!](#)
[Download Online Storage client](#)
[Download Comodo Backup application](#)

SECTIGO Online Storage

Comodo Sign-Up Page

Choose how much space you would like to purchase.

Comodo Online Storage for Consumers - 1 Month 250GB \$1.00 per 1 months. ▾

Customer Information

When paying by credit card, the billing information should be exactly as it appears on your credit card statement. For credit card verification, please ensure that your first and last name are entered as they appear on your card.

Contact Information

Company Name

Street Address*

Address2

City*

Country* ▾

State or Province ▾

Postal Code*

Billing Information





The same as Contact Information

Note: Fields marked with * are mandatory.

- Select your payment mode in the Payment Options section and enter the required details in the respective fields.

Payment Options

PayPal

Little Payment Gateway    

When paying by credit card, the billing information should be exactly as it appears on your credit card statement. For credit card verification, please ensure that your first and last name are entered as they appear on your card.

Amount of bonuses you have \$0.28 for now to use:

Credit Card Details

Credit Card Number *

[Select my Credit Card](#)

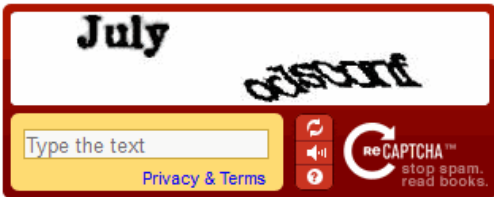
Security Code *

 [What is it?](#)


Name exactly as it appears on your credit card *

Expiration date * February - 2014

Verification code *



Type the text [Privacy & Terms](#)

 **reCAPTCHA**
stop spam.
read books.

- Checkbox if you want to be informed about Sectigo products updated via mail.
- Read the 'End User License and Subscriber Agreement' and accept to it by selecting 'I accept the Terms and Conditions' checkbox.

Communication Options

Yes! Please keep me informed about Comodo products, upgrades, special offers and pricing via email. Your information is safe with us!

Terms and Conditions

END USER LICENSE AGREEMENT
Comodo Online Storage

THIS AGREEMENT CONTAINS A BINDING ARBITRATION CLAUSE. PLEASE READ THE AGREEMENT CAREFULLY BEFORE ACCEPTING ITS TERMS AND CONDITIONS.

IMPORTANT - PLEASE READ THESE TERMS CAREFULLY BEFORE APPLYING FOR, ACCEPTING, OR USING A COMODO ONLINE STORAGE ACCOUNT OR THE COMODO ONLINE STORAGE SERVICES. BY USING, APPLYING FOR, OR ACCEPTING THE SERVICES OR BY CLICKING ON "I ACCEPT" BELOW, YOU ACKNOWLEDGE THAT YOU HAVE READ THIS AGREEMENT, THAT YOU UNDERSTAND IT, AND THAT YOU AGREE TO BE BOUND BY ITS TERMS. IF YOU DO NOT AGREE TO THE TERMS AND CONDITIONS OF THIS AGREEMENT, DO NOT APPLY FOR, ACCEPT, OR USE A COMODO ONLINE STORAGE ACCOUNT OR THE COMODO ONLINE STORAGE SERVICES.

This Subscriber Agreement ("Agreement") constitutes the final binding agreement between you and Comodo Security Solutions, Inc. ("Comodo") which has its principal place of business at 525 Washington Blvd, Suite 1400, Jersey City, New Jersey 07310.

I accept the Terms and Conditions

SIGN UP

- Click 'SIGN UP'

You will receive a confirmation email at the email address that you specified during your SCloud Account Creation and the additional storage space will be added to your account.

Download SCloud or Sectigo Backup

SCloud and / or Sectigo Backup can be downloaded from within your SAM account for installation to your system.

- Login to the SAM interface.
- Click 'Download Online Storage client' or 'Download Sectigo Backup application' link from the right hand side pane depending on the item you want to download and install.

Details on installing Sectigo Cloud guide is available in the section '[Installing the Sectigo Cloud Client](#)' of this guide. Details on installing Sectigo Backup is available in the dedicated Sectigo Backup help guide at <http://help.Sectigo.com>

6. Managing TrustConnect

The TrustConnect management area provides a summary of license information and traffic usage. It allows you to change your TrustConnect password, add new sub-users, buy extra traffic or users or change your plan and also download the Windows application and view help documentation for all TrustConnect products.

To access the interface, click 'Services' then 'TrustConnect':

From here you can:

- **View license details**
- **See traffic usage statistics**
- **View or change your service password**
- **User management**
- **Buy extra traffic or users**
- **Change plan**
- **Download the Windows client**
- **Access TrustConnect help documentation**

View license details

Sectigo TrustConnect	
Service Login	johnson.peter40
Service Password	aCa2Rkx20P
License key	3880798c-4b42-4e08-9afa-a89242f13171
Date from	2014-02-21 15:28:40
Date to	2014-03-21 15:28:40

The license snapshot contains the following items:

- Service login and password. You will need to enter these when you start TrustConnect in order to use the service
- License key. Used to activate the service. Please keep this handy if you need to speak to customer service at any time.
- Date from / Date to - license validity period.

View usage statistics

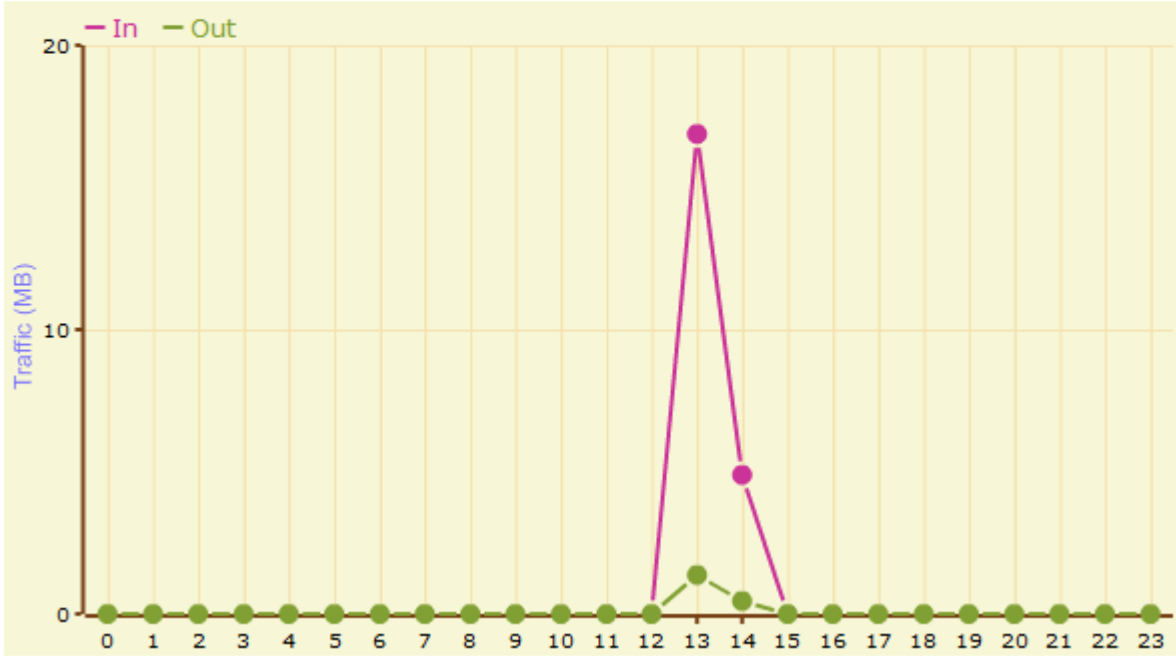
TrustConnect usage statistics tell you how much bandwidth is included in your license, how much remains and charts your incoming and outgoing traffic usage over time.

The pink line represents incoming data while the green line indicates outgoing data. The 'Y' axis shows the amount of data used while the 'X' axis shows time. Placing your mouse cursor over any node on the chart lines will display your usage for that point in time via a tooltip. Separate charts are available for daily, monthly and yearly usage.

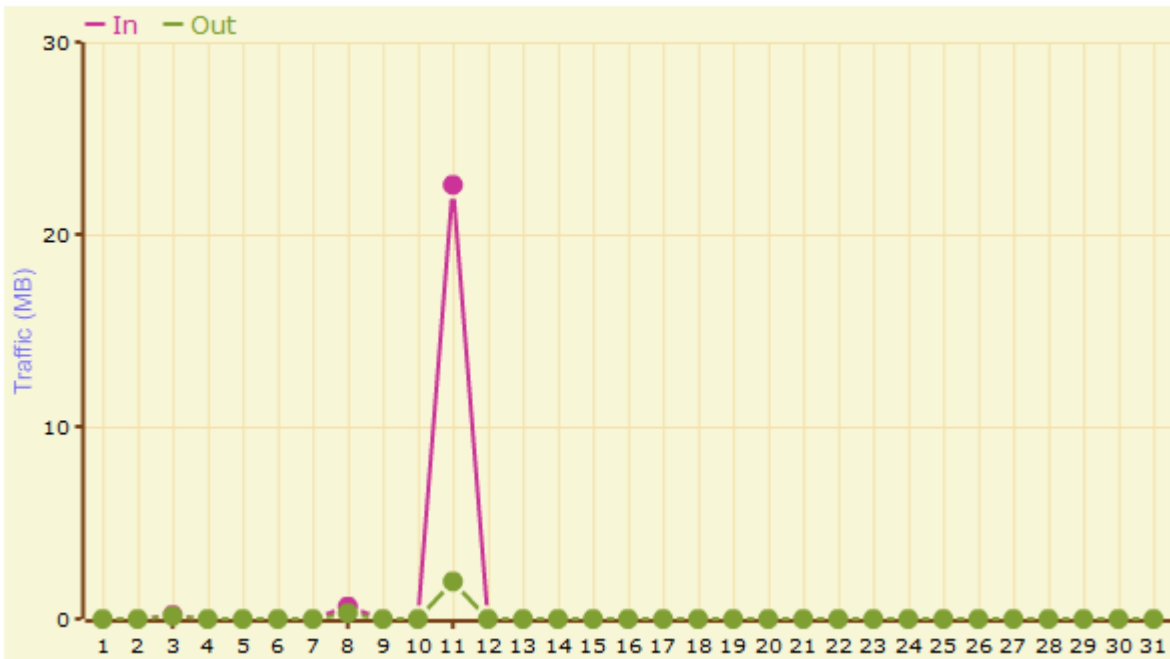
Traffic

Limit: 10 GB
Available: 9.97 GB

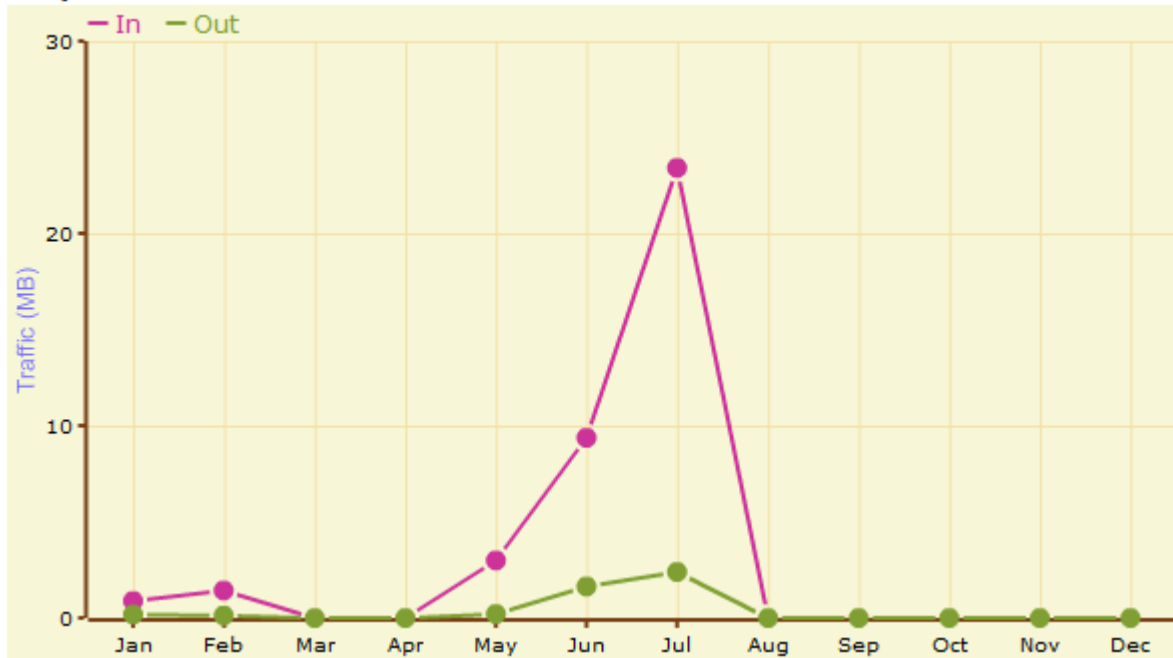
Today



This month



This year



View or Change your service password

- First open the TrustConnect management area by clicking 'Services' then 'TrustConnect'.

To use TrustConnect, you will need to enter your TrustConnect Service Login and Service Password at the client login box. This is not the same password as your Sectigo Account password. It is a unique, random password that was generated during account creation to authenticate you to the TrustConnect servers.

Sectigo TrustConnect	
Service Login	johnson.peter40
Service Password	eCa2Rv42E7
License key	368E798c-4b4D-4e0B-8d7a-e89242F5327E
Date from	2014-02-21 15:28:40
Date to	2014-03-21 15:28:40

If required, you can change this password by using the 'Change Service Password' button on the right.

The screenshot shows the Sectigo account management interface. At the top right, it displays 'Current Bonus Balance \$6.11 USD'. Below the logo, there is a navigation bar with 'TrustConnect | Sectigo membership | My Account | Help | Contacts' and a 'Logout' button. The main heading is 'Change Password'. A blue banner says 'Please enter New Password'. On the left is a lock icon. In the center is a text input field labeled 'New Password (10 chars max.)' with a 'Submit' button below it. On the right is a sidebar menu with 'Change Service Password' circled in green, and a green arrow pointing from it to the password input field. Other sidebar items include 'User management', 'Buy extra traffic or users', and 'Change plan'.

- Type your new password in the 'New Password' field (10 chars max.)
- Click 'Submit' to confirm the change

User management

In order to be able to manage by the users to distribute the traffic, you have to be signed up as TrustConnect Corporate. The 'User management' option allows a corporate customers to allot of entire traffic by adding the additional sub-user under his account.

The screenshot shows the Sectigo account management interface for 'Users management'. At the top right, it displays 'Current Bonus Balance \$6.11 USD'. Below the logo, there is a navigation bar with 'TrustConnect | Sectigo membership | My Account | Help | Contacts' and a 'Logout' button. The main heading is 'Users management'. Below the heading, it shows 'Users limit 333' and 'Traffic limit for this month 3.00GB' with a blue link 'Add New User'. At the bottom right, it says 'CAM v.7.0.22354'.

- Click the 'Service' tab then select 'TrustConnect' on the top navigation
- Click the 'User management' link in the right side pane of the Sectigo TrustConnect interface
- The User management interface will open. This interface indicates the general user's restriction depending on the rates and your traffic limits for the current month.

To add a new user

- Click the 'Add New User' link
- The 'Add New User' interface will open
- Type the user's contact information and traffic limit he will be obtained

SECTIGO Current Bonus Balance **\$6.11** USD

Welcome: [Bob Smith](#)

[TrustConnect](#) | [Sectigo membership](#) | [My Account](#) | [Help](#) | [Contacts](#) [Logout](#)

Add New User

Login *

Last Name *

First Name *

Email *

Traffic limit *
 < 3.00Gb

CAM v.7.0.22354

- Click 'Submit' for the setting to take affect.
- The user will obtain the Sectigo Registration email into the address was specified by the owner. This mail contains the user registration information, as Login, Email, the link to login into <https://accounts.Sectigo.com> and the link to change the password caused you have forgotten. The Change Traffic Configuration mail contains information about a new traffic limit dedicated to you.

The 'User' interface will open with the list of new added users and the dedicated traffic to him, and the traffic amount you remain.

The screenshot shows the Sectigo account management interface. At the top right, the 'Current Bonus Balance' is \$6.11 USD. The user is identified as 'Juli Bashkatova'. A navigation bar includes links for 'TrustConnect', 'Sectigo membership', 'My Account', 'Help', and 'Contacts', along with a 'Logout' button. A purple notification bar states 'New user was added!'. The main section is titled 'Users management' and displays account limits: 'Users limit 331' and 'Traffic limit for this month 1.50GB', with a link to 'Add New User'. Below this is a table of users:

User Name	Login	E-mail	Used	Available traffic / Gb	Traffic limit / Gb	Actions
Marshal Kingdown	[Redacted]	[Redacted]	0 Bytes	512 MB	512 MB	Deactivate Edit show
Franko James	[Redacted]	[Redacted]	0 Bytes	1 GB	1 GB	Deactivate Edit show
Bob Smith	[Redacted]	[Redacted]	0 Bytes	1.5 GB	3 GB	owner owner show

At the bottom right of the interface, the version number 'CAM v.7.0.22354' is displayed.

To edit traffic limit specified previously

- Click 'Edit' link under the Actions column
- Set another traffic limit in the 'Traffic limit' text box in the 'Edit User limit' interface and click 'Submit'.

The screenshot shows the 'Edit User limit' interface. At the top right, it displays 'Current Bonus Balance \$6.11 USD'. Below the Sectigo logo, there is a navigation bar with links for 'TrustConnect', 'Sectigo membership', 'My Account', 'Help', 'Contacts', and 'Logout'. The main content area is titled 'Edit User limit' and contains the following fields:

- Login:** [juliashkatova@comcast.com]
- Email:** [juliashkatova@comcast.com]
- Traffic limit:** 0.00GB < < 2.00GB

A 'Submit' button is located below the traffic limit field. The version number 'CAM v.7.0.22354' is visible in the bottom right corner.

The user will receive the Change Traffic Confirmation mail.

- To view a user login and a user email address, click the 'Show' link in Actions column.
- Click 'Deactivate', to deactivate the sub-user traffic.
- The confirmation window will be appeared.

A confirmation dialog box with the text 'Are you sure?' and two buttons: 'OK' and 'Cancel'.

- Click 'OK' to confirm your action.
- Click 'Activate', to activate the sub-user traffic.

Buy extra traffic or users

The 'Buy extra traffic or users' allows the customer to buy an extra traffic or user.

- Sign Up to TrustConnect Service
- Select the Buy extra traffic or users' in the right side pane of the Sectigo TrustConnect interface
- You will be taken to the Sectigo TrustConnect Service page.
- Choose the subscription package as per your requirement from the drop-down.
- Enter your contact details in the 'Contact Information' area.
- If your Billing address is same as the contact information, leave the checkbox. Else, uncheck the option and enter your billing address.
- Select your payment mode in the Payment Options section
- Ckeckbox if you want to be informed about Sectigo products updated via mail.
- Read the 'End User License and Subscriber Agreement' and accept to it by selecting 'I accept the Terms and Conditions' checkbox.
- Click 'SIGN-UP' button'

You will receive a confirmation email and the additional traffic or user will be added to your account.

- Available extra traffic will appear below the 'Traffic'
- Available extra users will display in the 'User management'

Change plan

The 'Change plan' link allows a customer to change the current plan to new one.

- Sign Up to TrustConnect Service
- Select the 'Change plan' link in the right side pane of the Sectigo TrustConnect interface
- You will be taken to the Sectigo TrustConnect Service page.
- Choose the subscription package as per your requirement from the drop-down.
- Enter your contact details in the 'Contact Information' area.
- If your Billing address is same as the contact information, leave the checkbox. Else, uncheck the option and enter your billing address.
- Select your payment mode in the Payment Options section
- Ckeckbox if you want to be informed about Sectigo products updated via mail.

- Read the 'End User License and Subscriber Agreement' and accept to it by selecting 'I accept the Terms and Conditions' checkbox.
- Click 'SIGN-UP' button'

You will receive a confirmation email and the new plan will be activated after the expiration of the currently used plan.

Download the Windows client

- To download the Windows TrustConnect client from the SAM interface
- Click 'Service' then 'TrustConnect' on the top navigation

The screenshot shows the Sectigo TrustConnect interface. On the left, there is a table of account details:

Service Login	40sledtr
Service Password	Da7fbqtLIA
License key	d1bde981-22a3-4bfe-aea7-be2c47449862
Date from	2014-02-25 11:12:50
Date to	2014-03-25 11:12:50

Below this is a 'Traffic' section with a blue header. It contains the following information:

Limit:	3 GB
Available:	3 GB
Today	No data found.
This month	No data found.
This year	

On the right side, there is a navigation menu with the following links:

- Change Service Password
- Users management
- Buy extra traffic or users
- Change plan
- First Time User Instructions [html /](#)
- Windows Instructions [html /](#)
- Linux Instructions [html /](#)
- Mac OS X Instructions [html /](#)
- iPod Instructions [html /](#)
- TrustConnect F.A.Q. [html /](#)
- PDF User Guide [pdf](#)
- [Download TrustConnect for Windows™](#)

- Click 'Download TrustConnect for Windows' at the lower left of the interface

More details on setting up and using the Windows client can be found at <http://help.Sectigo.com/topic-83-1-158-1303-How-To-Set-Up-Sectigo-TrustConnect-On-Windows.html>

Access TrustConnect help documentation

Support document for TrustConnect is available on the right of the interface. Documents are available for first time users, Windows users, Linux users, MAC users and iOS users. There is also a TrustConnect FAQ.

Sectigo TrustConnect

Service Login	40sledtr
Service Password	Da7fbqtLIA
License key	d1bde981-22a3-4bfe-aea7-be2c47449862
Date from	2014-02-25 11:12:50
Date to	2014-03-25 11:12:50

Traffic

Limit:	3 GB
Available:	3 GB
Today	No data found.
This month	No data found.
This year	

[Change Service Password](#)
[Users management](#)
[Buy extra traffic or users](#)
[Change plan](#)

[First Time User Instructions](#)
[html /](#)
[Windows Instructions](#)
[html /](#)
[Linux Instructions](#)
[html /](#)
[Mac OS X Instructions](#)
[html /](#)
[iPod Instructions](#)
[html /](#)
[TrustConnect F.A.Q.](#)
[html /](#)
[PDF User Guide](#)
[pdf](#)

[Download TrustConnect for Windows™](#)

The full TrustConnect userguide can be accessed from <http://help.Sectigo.com/topic-83-1-158-1301-Sectigo-TrustConnect-Overview-.html>

About Sectigo

In an ever-expanding digital universe full of mounting security threats, Sectigo (formerly Comodo CA) is the web security partner best-equipped with the industry expertise and innovative technologies to help customers across the globe protect, monitor, recover, and manage their web presence and connected devices so that companies can have the confidence to seize their futures in the digital age.

A partner trusted by enterprises globally for more than 20 years, Sectigo provides digital identity solutions for businesses of all sizes, protecting their employees, customers, intellectual property, and overall brands from online threats. As the largest commercial Certificate Authority, with more than 100 million SSL certificates issued across 150 countries, Sectigo has the proven performance and experience to meet the growing needs of securing today's digital landscape.

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