









Accelerate your SSL Orders

The features demonstrated below are both available now from within all Sectigo Webhost Reseller accounts as well as available via API.

Log into your online control panel from www.Sectigo.com/login

Once within the account -Select Webhost Reseller and you will now see the new feature "Report on your Incomplete Orders"

Welcome to the Web Host Reseller Management Center. Use this Center to securely manage your account and your customers.

Account Actions:	Using your Web Host facilities:
 Deposit additional funds Deposit additional funds	 Support pages View the Web Host Reseller Support pages
 Buy Prices View your current Buy Prices	
Management Facilities:	Reporting Facilities:
 User Management User Management	 Report on Your Orders Run a report on your orders
	 Report on Your Incomplete Orders Run a report on your Incomplete orders

The next screen will now allow you to run a report by validation status.

Please enter the order number:

Order Number

Alternatively please select a date range. You can also search for orders for specific products or enter product specific search criteria.

Date

From

To

Further options

FQDN (eg: *www.yourdomain.com*)

CSR Status

DCV Status

Call Back Status

Organization Validation

Fast Service Certificate

Once the report is generated you will then notice a report showing where each order may be within the validation process. It is important to note that we have the following features all available for you as a partner so you may embed these features and actions within your control panels by utilizing our "WebHostIncompleteOrderAPI" and our new additions to the "CollectSSLAPI"

In this example the order has completed Domain Control Validation and Sectigo has not completed the call-back - lets proceed to click "Accelerate"

✔ Task Complete.
⚠ Task incomplete. Action is required
⋮ Task not applicable.
🔄 Task in progress. No action required.

Orders 1 - 1 of 1

ORDER # <small>Date (GMT) Time (GMT)</small>	Item(s)	CSR	DCV	OV Call- back	Org. Valida- tion	FSC (Free DV)	EV Click- through	Order Status Item Status
14490847 07-MAY-14 11:19pm	Hostgator.com LLC PremiumSSL Wildcard Certificate (3 years) for *.win.hostgator.com	✔	✔	⚠	✔	🔄	⋮	Pending Awaiting Validation (Brand) Accelerate

This will take you to a new page specific to the order being accelerated. You will notice the red sections are where your needs attention.

⌵ **Complete Your SSL Request**

Your order **14490847 (PremiumSSL Wildcard Certificate for *.win.hostgator.com)** is currently being processed.
Performing these steps now will help speed up the issuance of your certificate.

Where's my certificate?
You need to confirm your call-back options...

Submit your CSR	Complete!	COMPLETED
Domain Control Validation	Complete!	COMPLETED
Call Back Status	Phone number verified. Please finalize call-back options... Click here for more details	ACTION REQUIRED
Organization Validation	Not require.	COMPLETED
Fast Service Certificate	Not yet issued... Click here for more details	IN PROGRESS
Certificate Installation	Certificate Installation Help Click here for more details	INFORMATION

When selecting action required for the call back status you will now see you have the ability to add a phone number extension, select a preferred language for the call back and specify date & time.

Call Back Status Phone number verified. Please finalize call-back options... [Click here for more details](#) **ACTION REQUIRED**

Callback Confirmation

Email Verification Code:

We verified phone number "+32 24754198" for your organisation.
 Please provide your extension number (optional):
 Note: Entering an extension may assist in ensuring that the callback makes it to you and can be completed.

Please select language for callback:

- English
- Danish
- Dutch
- French
- German
- Italian
- Japanese
- Portuguese
- Russian
- Spanish
- Swedish
- Turkish

✓ This phone number is correct
 Note: This will initiate immediate automated callback for you.

✗ This phone number is incorrect!
 Note: This will schedule automated callback for you.

Note: Use this option if you can't use automated callback.

Please initiate automated callback to continue.

Next is an example where you or your customer may edit the DCV details for any order.

Domain Control Validation Select a DCV Method... [Click here for more details](#) **ACTION REQUIRED**

In order to verify your ownership of the domain in the application, it is mandatory to complete domain control validation.

- You have three choices for DCV - Email verification, DNS CNAME base and HTTP based.
- Email verification. We will send an email containing a verification code to an address listed in Whois for each of your domains. Enter those codes in this box ----->
- [Click here for an explanation of DNS CNAME and HTTP based validation methods](#)
- The DCV status of your domains will update in the table below
- You can also use this table to retry / re-configure your DCV options

Please enter your "validation code" for Order #138: , then click "Next"

Domain Control Validation for order 13853368repl#1

Your CSR's hashes are: MD5 = 97825C0B567A5449DAEA83E6
 SHA-1 = A8B951C44D1ED448675CD4F86234B1

Domain Name	DCV Email Address	DCV Progress	Sent	Valid	
fly.emirates.com	HTTP CSR Hash	Set For All	Whols	Remove	✓
fly10.emirates.com	HTTPS CSR Hash	Whols	Remove	Remove	✓
fly4.emirates.com	CNAME CSR Hash	Whols	Remove	Remove	✓
flystaging.emirates.com	hostmaster@emirates.com	Whols	Remove	Remove	✓
mobile.emirates.com	admin@emirates.com	Whols	Remove	Remove	✓
staging-www.emirates.com	HTTP CSR Hash	Whols	Remove	Remove	✓
www.emirates.com	HTTP CSR Hash	Whols	Remove	Remove	✓

Saving will automatically send emails for domains whose DCV email address has been updated

In the next example you will notice that the only red warning here is for the “agreement execution” Now we are going to be changing this label to “EV SSL”. Again lets proceed to click accelerate:

✔ Task Complete.
⚠ Task incomplete. Action is required
⚪ Task not applicable.
🔄 Task in progress. No action required.

Orders 1 - 12 of 12

ORDER # Date (GMT) Time (GMT)	Item(s)	CSR	DCV	OV Call- back	Org. Valida- tion	FSC (Free DV)	EV Click- through	Order Status Item Status
15291618 07-OCT-14 8:27pm	Propane EZ LLC dba Propane EZ COMODO EV SSL Certificate (2 years) for propaneez.com	✔	✔	N/A	🔄	🔄	⚠	Pending Awaiting Validation (Full) Accelerate

NEW EV SSL FEATURE:

Typically what we required in the past is for the EV applicant to manually fill in, print, sign and fax the EV Certificate Request form and the EV Subscriber Agreement back to Sectigo.

This is no longer required. We now have the option for this to be available as a Click-Through agreement. Click on the Action Required and you will see you now have the option to enter in an email address. This email address will be the one in which we send an email asking the EV Applicant to agree to the online T&Cs and provide us with the name and phone number for the certificate requestor.

Sectigo will then continue its validation process and complete the Organizational validation and Agreement Execution requirements for this particular EV example.

⌵ **Complete Your SSL Request**

Your order **15291618 (COMODO EV SSL Certificate for propaneez.com)** is currently being processed.
Performing these steps now will help speed up the issuance of your certificate.

Where's my certificate?
[Our validation staff are currently validating your application...](#)

Submit your CSR	Complete!	COMPLETED
Domain Control Validation	Complete!	COMPLETED
Agreement Execution	Please enter Admin User Email Address...	Click here for more details ACTION REQUIRED

[Update Email Address](#)

Below is a screen shot of the EV Agreement Execution landing page:

Agreement

Please read this Agreement and click "I ACCEPT" to agree to the terms. If you do not agree to the terms of this Agreement, do not click "I ACCEPT" and close this page.

SSL Certificate Subscriber Agreement (last updated 20th August 2009)

COMODO CERTIFICATE SUBSCRIBER AGREEMENT

IMPORTANT - PLEASE READ THIS CERTIFICATE SUBSCRIBER AGREEMENT CAREFULLY BEFORE APPLYING FOR, ACCEPTING, OR USING A COMODO CERTIFICATE. BY USING, APPLYING FOR, OR ACCEPTING A COMODO CERTIFICATE OR BY CLICKING ON "I AGREE", YOU ACKNOWLEDGE THAT YOU HAVE READ THIS AGREEMENT, THAT YOU UNDERSTAND IT, AND THAT YOU AGREE TO ITS TERMS. IF YOU DO NOT ACCEPT THIS AGREEMENT, DO NOT APPLY FOR, ACCEPT, OR USE A COMODO CERTIFICATE AND DO NOT CLICK "I AGREE".

This agreement is between you ("Subscriber") and Comodo CA Limited ("Comodo"), a United Kingdom company. The agreement governs your application for and use of an SSL Certificate issued from Comodo. You and Comodo agree as follows:

1. Subscription Service.

1.1. Issuance. Upon Comodo's acceptance of Subscriber's application for a Certificate, Comodo shall attempt to validate the application information in accordance with the Comodo CPS and, for EV Certificates, the EV Guidelines. If Comodo chooses to accept the application and can validate

Order Details

Order Number : 592166
Product : COMODO EV SSL C
Duration : 1 year
Domain Name : asf345ev.co

Company Details

Organization Name : test.Org
Department : Dep1
Street Address : Street1
City / Locality : Odessa
State / Province : Reg12
Postal Code : 3453451
Country : United States

First Name *	Forename
Surname *	Surname
Email	yolizarovich@comodo.od.ua
Contact Phone No *	123123123
Job Title *	Mr.

I am an authorized representative of the above named organization and agree to the terms of the SSL Subscriber Agreement.

We hope this may help you in accelerating your certificate orders, please let me know If you need any API assistance or If you have any questions.

Kind Regards,
Michael Fowler
mfowler@Sectigo.com