Case Study

Roquette speeds up Certificate Management with Sectigo CLM

Roquette, a global leader in plant-based ingredients and pharmaceutical excipients, has been consistently focused on maintaining the highest security standards for its digital infrastructure.

Their areas of expertise range from BioPharma and Pharma & Nutraceuticals, to Cosmetics and Nutrition with a focus also in Animal Nutrition. Managing large volumes of digital certificates manually through Excel spreadsheets became increasingly inefficient and risky, prompting the company to seek an automated solution.

⚠ Challenges

Before adopting Sectigo's Certificate Lifecycle Management (CLM) solution, Roquette's team were manually tracking certificate expiration dates using Excel. This process was prone to human error, time-consuming, and labor-intensive. A key staff member who manages integrations explained, "We used Excel files to track the expiration of numerous certificates. It was a challenge to ensure we didn't miss any renewal deadlines, and we were concerned about the security risks associated with such manual handling."

Additionally, Roquette's existing Public Key Infrastructure (PKI) was nearing end-of-life support, which compounded their urgency to find a more reliable and automated solution. Their roadmap for digital infrastructure upgrades included addressing this growing concern before any major security lapses occurred.

Solution: Sectigo CLM and Automation

Roquette chose Sectigo after evaluating several vendors due to its comprehensive automation capabilities and premium onboarding services. Sectigo's CLM solution offered a centralized and automated platform for managing the lifecycle of digital certificates, from issuance to renewal.

"The automation of CLM was a big push for us," shared a Samuel Grincourt, IT project Manager. "With Sectigo, we can automate certificate management without manual intervention, ensuring we don't miss expiration dates and can focus on more strategic tasks."

Sectigo's onboarding support played a key role in Roquette's decision. The seamless integration of CLM into Roquette's infrastructure, guided by Sectigo's technical experts, ensured a smooth and fast transition from outdated manual processes to full automation. Roquette praised the onboarding process as well-executed, with Sectigo's technical team proving instrumental in efficiently modernizing their infrastructure by implementing ACME for network agents managing TLS certificates and SCEP for user and device certificates.

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Benefits of adopting Sectigo's CLM solution

Since adopting Sectigo's CLM solution, Roquette has experienced significant time savings and improved security in certificate management. The automation capabilities have greatly reduced manual tasks, allowing IT staff to focus on more strategic activities by minimizing the need for human intervention in managing certificates. This shift has been a game-changer for Roquette, enabling them to operate more efficiently.

In addition, Roquette has eliminated the risks of missed renewals and the inefficiencies of manual tracking. The transition to Sectigo's platform has streamlined their certificate management process, resulting in faster response times and greater accuracy.

Key results

Time savings: Automating certificate management has significantly reduced the hours previously spent manually tracking expiration dates.

Reduced Risk: By eliminating manual processes, Roquette minimized the risk of certificate-related security lapses.

Scalability: Sectigo's solution provides the scalability Roquette needs as their infrastructure grows, allowing them to manage a growing number of certificates with ease.

Conclusion

Sectigo's CLM solution has provided Roquette with a secure, efficient, and scalable method to manage its digital certificates. The shift from manual processes to automation has not only saved time but has also reinforced the company's commitment to security and operational efficiency.

For Roquette, Sectigo has proven to be the ideal partner in their digital transformation journey, ensuring that their certificate management is both robust and future-proof.

About Sectigo

Sectigo is the most innovative provider of certificate lifecycle management (CLM), delivering comprehensive solutions that secure human and machine identities for the world's largest brands. Sectigo's automated, cloud-native CLM platform issues and manages digital certificates across all certificate authorities (CAs) to simplify and improve security protocols within the enterprise. Sectigo is one of the largest, longest-standing, and most reputable CAs with more than 700,000 customers and two decades of delivering unparalleled digital trust.