Certificate outages impact everyone

5ECTIGO®

Around <u>81% of companies</u> have experienced a certificate-related outage in the past two years. Certificate outages happen when digital certificates expire or become invalid, causing security and operational issues. Certificate Lifecycle Management (CLM) prevents this by ensuring certificates are always up-to-date. By automating CLM, Sectigo helps organizations prevent certificate outages, ensuring business continuity, security, and customer trust. Here is a list of recent outages that have made the headlines:

Learn More **Microsoft Teams** A few minutes of downtime resulted in several hours of disruptions, with many users swapping to competitor platforms. Tailscale.com An expired certificate caused a 90 minute outage. **ServiceNow** Widespread customer frustration resulted after a root certificate error disrupted services for over

Here is a list of recent outages that have made the headlines: 02 2018 124 million+ customers had data stolen or compromised. **Ericsson** Approximately 40% of the worlds **ERICSSON** mobile traffic is carried through Ericsson. Cisco CISCO Complete loss of services for customers with over 39 million users globally. LinkedIn Several hours of downtime with global media coverage. **US** government departments **Department of Justice, Court of** Appeals, and NASA Many of the websites housed sensitive government payment portals and remote access services. **Spotify** Spotify[®] 286 million active users with up to 10 million customers impacted for the 30 minute outage. **Microsoft Teams** Over 20 million daily users impacted, with many changing to competitor Slack. Shopify

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Direct revenue loss due to reduced

increased customer support time costs.

new customers acquisition and

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Real Debrid

An expired certificate caused a 45 minute service outage.

ServiceNow Widespread custor resulted after a rocerror disrupted ser 600 organizations.

Bank of England

A critical payments system crashed due to an expired certificate, causing a 90 minute outage to CHAPS and retail settlement.

Outlook

Although there was only a few

minutes of downtime, users

experienced several hours of

disruptions before services

Microsoft Azure

Certificate mismanagement

across the USA, impacting

cloud infrastructure.

resulted in service disruptions

businesses relying on Microsoft's

resumed to regular.